

A study on sport and recreational organizations' conflict: The conflict management style and moderating effect

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Abstract

It is unavoidable to not have conflicts in an organization. Different conflicts will produce different effects on team effectiveness. Basically, team conflict is mainly can be divided into two types, one is task conflict and the other is emotional conflict. The occurrence of team conflict will have great influence on both team performance and satisfaction of internal employees. However, currently there exists little research that tackles this phenomenon in sports organisations. Therefore, this study aimed to investigate the conflict management style applied in sport organisation when confronted with conflicts, in which organisations most conflicts exist, and which leadership style is applied, in the hope that these results can be the basis for developing conflict management strategies and building a management model for sport related industries.

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